

ACTIONABLE INSIGHTS & RETURN ON INVESTMENT

MIDWEST ORTHOPAEDICS AT RUSH



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THE CHALLENGE

Midwest Orthopaedics at Rush was utilizing a legacy patient-reported outcomes vendor in hopes of identifying patient trends and improving patient outcomes. Yet, the platform struggled to effectively engage patients to provide data, leaving the organization with **low compliance rates**.

Additionally, when the platform was able to collect patient-reported data, it **struggled to translate that data into actionable insights**. Midwest Orthopaedics at Rush needed the ability to leverage patient data to identify best practices and areas for quality improvement - and it needed to do so at a reasonable cost.

THE METHOD

Midwest Orthopaedics at Rush chose PatientIQ to serve as its patient-reported outcome collection and analysis platform due to the platform's ability to achieve **high compliance rates** and **provide actionable insights**. The PatientIQ platform enables the practice to assess its outcomes and identify areas for quality improvement. Similarly, individual providers are able to **benchmark their outcomes** against national averages and the outcomes of their peers. Providers also leverage PatientIQ at the point of care to help guide clinical decision making and enhance the patient experience. The practice is then able to use PatientIQ to measure the impact on **patient satisfaction**. PatientIQ replaced a legacy vendor, enabling Midwest Orthopaedics at Rush to realize direct **return on investment**.

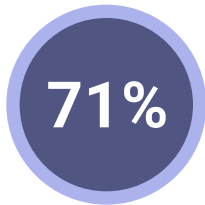
84,000+
patients enrolled

1 M+
patient-reported
outcome measures
collected

\$525K
cost savings

THE RESULTS

Improved Clinical & Financial Outcomes



improvement in
H00S JR. Scores



improvement in
KOOS Jr. Scores



\$525K cost savings
over three years by
replacing the legacy
vendor with PatientIQ



**Surpassed the
national average**
for 1-year
outcomes on total
joint replacement
surgeries

Increased Patient Compliance

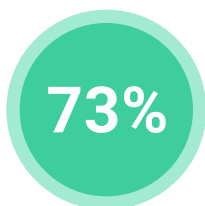


compliance with
pre-operative
patient-reported
outcome measures



compliance with
clinical research
outcome measures

Enhanced Patient Satisfaction



patients rated
courtesy and
respect of staff
as "excellent"



patients rated
receptionist
helpfulness
as "excellent"

"PatientIQ has changed the way we deliver clinical care. From increased efficiency to improved clinical and financial outcomes....we've seen benefits of the platform we didn't know were possible when evaluating it to begin with."

Adam Yanke, MD, PhD

Director of Clinical Research; Associate Professor